July-2012

# BLDE (DEEMED TO BE UNIVERSITY) MASTER OF HOSPITAL ADMINISTRATION EXAMINATION

[Time: 3 Hours]

[Max.Marks: 80]

## I SEMESTER

# PAPER - I (Principles of Management and Managerial skill) **OP CODE: 9501**

Your answer should be specific to the questions asked. Write Question No. in left side of margin.

# **Long Questions**

 $3 \times 10 = 30 \text{ Marks}$ 

- 1. Describe Hospital planning with respect to building and staff.
- 2. Elaborate on the departments in a Hospital and the role they play with respect to functioning of a Hospital.
- 3. Describe theories of Motivation.

# **Short Essays:**

 $10 \times 5 = 50 \text{ Marks}$ 

- 4. Policies and strategies
- 5. Management by Objectives
- 6. Centralization v/s Decentralization
- 7. Sensitivity training
- 8. Steps involved in delegation of authority
- 9. Contribution of Mintzberg for the development of management
- 10. Appraisal of personnel.
- 11. Functions of management.
- 12. Time management
- 13. Roles of manager.

July-2000

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[Time: 3 Hours]

[Max.Marks: 80]

#### **I SEMESTER**

PAPER – II (Organizational behavior and Principles of Communication)

OP CODE: 9502

Your answer should be specific to the questions asked. Write Question No. in left side of margin.

#### Long Questions

 $3 \times 10 = 30 \text{ Marks}$ 

- 1. Briefly explain group dynamics in an organization
- 2. Explain any 2 theories of leadership
- 3. Write a note on organization development & training

#### Short Essays:

 $10 \times 5 = 50 \text{ Marks}$ 

- 4. Two way communication
- 5. Listening
- 6. Importance of feedback
- 7. Five latest trends in organizational behavior
- 8. Developing effective work culture
- 9. Communication network
- 10. Management of change
- 11. Interview skills
- 12. Role of perception
- 13. Barriers of communication

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## I SEMESTER

PAPER - III (Statistics, Research Methodology and Quantitative Techniques) **QP CODE: 9503** 

Your answer should be specific to the questions asked. Write Question No. in left side of margin.

# **Long Questions**

 $3 \times 10 = 30 \text{ Marks}$ 

- 1. Inventory measurement techniques
- 2. Parametric and Non parametric tests
- 3. Define variation, standard deviation & skewness with an example

## **Short Essays:**

 $10 \times 5 = 50 \text{ Marks}$ 

- 4. What is test of hypothesis? Explain Type I and Type II errors
- 5. Measure of central tendency
- 6. Case control study
- 7. Methods of data collection
- 8. Distinguish between unpaired and paired tests
- 9. Chi square test
- 10. PERT & SWOT analysis
- 11. Types of research design
- 12. Kurtosis Test
- 13. Regression Analysis