

July 2023,

BLDE (DEEMED TO BE UNIVERSITY)
MASTER OF HOSPITAL ADMINISTRATION EXAMINATION

[Time: 3 Hours]

[Max.Marks: 80]

I SEMESTER

PAPER – I (Principles of Management and Managerial skill)

QP CODE: 9501

Your answer should be specific to the questions asked.

Write Question No. in left side of margin.

Long Questions

3 x 10 = 30 Marks

1. What is planning? Explain its steps / process.
2. Explain the importance of policies and strategies in formulation of plans.
3. Challenges and failures of management in Hospital.

Short Essays:

10 x 5 = 50 Marks

4. Motivation Theories (Maslow's need hierarchy)
5. Interpersonal skills
6. Process of delegation of authority
7. Decision making errors
8. Centralization v/s Decentralization
9. Techniques of controlling
10. Managerial functions at different organizational levels.
11. Management by objectives and its advantages and disadvantages.
12. Employees centered management.
13. Scientific management

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I SEMESTER

PAPER – II (Organizational behavior and Principles of Communication)

QP CODE: 9502

Your answer should be specific to the questions asked.

Write Question No. in left side of margin.

Long Questions

3 x 10 = 30 Marks

1. What steps you will take to prevent and manage stress in the organization?
2. Elaborate on the different types of communication in an organization with examples
3. Briefly explain organizational climate

Short Essays:

10 x 5 = 50 Marks

4. Why is change resisted in organizations?
5. Importance of team in a hospital
6. Types of conflict in an organization
7. Perception
8. Communication with media
9. Report writing
10. Quality of work life
11. Barriers to communication.
12. Role of grapevine
13. Stress Management

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I SEMESTER

PAPER – III (Statistics, Research Methodology and Quantitative Techniques)

QP CODE: 9503

Your answer should be specific to the questions asked.

Write Question No. in left side of margin.

Long Questions

3 x 10 = 30 Marks

1. What is research design? Explain types of research design
2. Explain the meaning and significance of the concept of correlation. Does correlation always signify casual relationships between two variables?
3. What is test of hypothesis? Explain Type I and Type II errors

Short Essays:

10 x 5 = 50 Marks

4. Explain the functions of statistics.
5. What do you understand by paired test?
6. Observation
7. Methods of data collection
8. Review of literature
9. Pilot studies
10. PERT & CPM
11. Sampling techniques
12. Replacement Analysis
13. Format for presentation.