

JAN-2024

BLDE (DEEMED TO BE UNIVERSITY)
MASTER OF HOSPITAL ADMINISTRATION

[Time: 3 Hours]

[Max.Marks:80]

I SEMESTER

PAPER – I (Principles of Management and Managerial Skill)

QP CODE: 9501

Your answer should be specific to the questions asked.

Write Question No. in left side of margin.

Long Questions

10X3 = 30 Marks

1. Leadership style and theories.
2. What are the 5 functions of management? Explain in detail.
3. Briefly explain decision-making and what its models are.

Short Essays:

5 X 10 = 50 Marks

4. Organizational culture.
5. Challenges to manager.
6. Classical, behavioral and management sciences.
7. System approach.
8. Management by Objectives.
9. Motivation and work group.
10. Team building, teamwork & coordination.
11. Time management.
12. Delegation and organizational control.
13. Managing conflict.

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I SEMESTER

PAPER – II (Organizational Behavior and Principle of Communication)

QP CODE: 9502

Your answer should be specific to the questions asked.

Write Question No. in left side of margin.

Long Questions

10X3 = 30 Marks

1. What are the components of organization structure explain in detail.
2. Explain communication network and organization wide communication.
3. What are the basic levels of analysis in Organizational behavior

Short Essays:

5 X 10 = 50 Marks

4. What are the goals of organizational behavior?
5. What are the types of motivation?
6. What are the benefits of nonverbal communication?
7. Define leadership style in a tertiary care Hospital.
8. How do you maintain confidential information?
9. Explain conflict management?
10. Write the importance of two way communication?
11. Explain communication barriers in Health care system.
12. What is organization climate?
13. What is grape wine communication? Explain.

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I SEMESTER

PAPER – III (Statistics, Research Methodology & Quantitative Techniques)

QP CODE: 9503

Your answer should be specific to the questions asked.

Write Question No. in left side of margin.

Long Questions

10X3 = 30 Marks

1. Define Research. Types of research design. Explain the steps of case-control study.
2. Enumerate different sampling techniques. Explain stratified random sampling.
3. Enumerate quantitative techniques of management. Explain PERT & CPM

Short Essays:

5 X 10 = 50 Marks

4. Describe measures of Central tendency
5. Describe Pi chart & its uses
6. Decision making model
7. Cluster sampling
8. Define Research problem. Discuss steps in developing hypothesis
9. Poisson model
10. Uses of operational research
11. Uses of software in data analysis
12. Methods of Data collection.
13. Describe non-probability sampling techniques