

Jan 26, 2018

BLDE (DEEMED TO BE UNIVERSITY)
MASTER OF HOSPITAL ADMINISTRATION

[Time: 3 Hours]

[Max.Marks:80]

III SEMESTER

**PAPER – I (Health Management Information System HIMS & Computer
Application)**

QP CODE: 9701

Your answer should be specific to the questions asked.

Write Question No. in left side of margin.

Long Questions

10X3 = 30 Marks

1. What is electronic data interchange (EDI)? Explain how it helps in improving hospital services.
2. Describe the role of HMIS in supporting national health programs.
3. Explain the different types of hospital databases and their importance in healthcare decision-making.

Short Essays:

5 X 10 = 50 Marks

4. Describe the importance of computer literacy for hospital staff.
5. Explain the role of dashboards in monitoring hospital performance.
6. What are the differences between open-source and proprietary hospital software?
7. Describe how mobile health (M Health) applications improve patient communication.
8. Explain the use of decision support systems in healthcare.
9. What are the common causes of computer system failure in hospitals?
10. Explain "data encryption" and why it is important.
11. What is a biometric access system? Describe its use in healthcare settings.
12. List the common output devices and explain their uses in hospital operations.
13. What is network redundancy and why is it needed in health institutions?

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III SEMESTER

PAPER – II (Principles of Accounting, Cost Accounting, Management Accounting & Material Management)

QP CODE: 9702

Your answer should be specific to the questions asked.

Write Question No. in left side of margin.

Long Questions

10X3 = 30 Marks

1. Define & Explain Debt & Credit Rules?
2. Explain Basic Principles of Accounting Management?
3. Define Inventory control? How effective quality control helps better inventory management?

Short Essays:

5 X 10 = 50 Marks

4. Scope of Material Management?
5. What do you mean storage of Equipment's and write its (Storage) Methods?
6. Explain financial statements?
7. Principles of accounting management?
8. How Annual Verification of Assets helps to analyze company's asset records?
9. Explain the Types of Capital Expenditures?
10. Methods of Depreciation?
11. Benefits of Cost Centers?
12. Types of Accounting Control?
13. Departmentalization of Income and Expenses?

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III SEMESTER

PAPER – III (Management of Human Resource and Industrial Relations)

QP CODE: 9703

Your answer should be specific to the questions asked.

Write Question No. in left side of margin.

Long Questions

10X3 = 30 Marks

1. What is Human Resource Planning? Explain its importance in ensuring adequate staffing in hospitals.
2. Describe the process of Training and Development in healthcare and explain why continuous training is required.
3. What is Job Description? Explain the essential elements required to prepare JD of technical staff.

Short Essays:

5 X 10 = 50 Marks

4. Explain the purpose and importance of maintaining personal records of employees.
5. Write short notes on employee welfare activities in hospitals.
6. What is job rotation? Mention its advantages in HR development.
7. Explain the concept of wage administration in healthcare.
8. Write a short note on the Shops and Establishment Act.
9. Discuss any four common causes of conflicts in hospitals.
10. What is job description? Mention any five components of a good job description.
11. Explain the role of safety and hygiene in improving employee morale.
12. What is a union? State the functions of trade unions.
13. Write short notes on "Occupational Health" in hospitals.